Vol. 4, No. 1 January 2000

# DMRS Establishes LISTSERV

DMRS has a new LISTSERV called "MRCOMPLAN", which is an acronym for Mental Retardation Community Plan.

It can be reached via e-mail at MRCOMPLAN@TSSLAN.STATE.T N.US.

### Purpose:

The listsery is an efficient means of communication between the DMRS and the community. It will be used to identify and announce sources of information, calendars, and events.

Participants will be able to ask questions about implementation of the Community Plan and expect prompt response from DMRS and/or other listsery participants.

Sharing of information relating to the Community Plan among all listserv participants is encouraged. This listserv will be a key source for identifying and obtaining information across the system in a timely and efficient manner.

### **Participants**

Those interested in implementation of the Community Plan are invited to sign on. This includes DMRS staff, individuals and their family members in the DMRS service system, community providers, support coordination agencies, advocates, and other interested persons.

### Sign-Up

Anyone wishing to sign up should send an e-mail message to: LISTSERV@TSSLAN.STATE.TN.US. Put something (anything you wish) in the subject line. The text of the message should be as follows:

"Subscribe MRCOMPLAN"

"Your first name"

"Your last name"

All of the above are without quote marks and, of course, substitute your own name. (For example - Subscribe MRCOMPLAN John Doe.) A confirmation request message is then sent to you. You must reply in order to

confirm your e-mail address. Just follow the instructions.

Anyone wanting more information about listservs, in general, and how they work can visit the web site <a href="http://www./soft.com/info/default.asp?item=manuals">http://www./soft.com/info/default.asp?item=manuals</a>. The "Listserv General Users Guide" is recommended. It can be read on line or printed.

### Usage

All submissions for the listserv are screened and must comply with the general intent of the listserv and general decency in order to be placed on the listserv for all participants to receive. We live by words on line and, thus, obscenities and racist, sexually explicit or other inappropriate

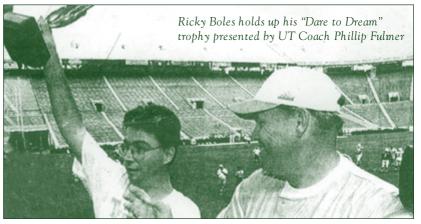
language will not be allowed.

Messages defaming or insulting others or anything which could be interpreted as abusive or hateful will be prohibited.

Privacy should be respected at all times. This means no listing of phone numbers, addresses, etc. unless cleared by all relevant parties and no listing of names of individuals with developmental disabilities.

Participants are expected to use good online manners, show respect, and use good common sense.

For more information or accessing the LISTSERV, contact David Shoemaker in DMRS Central Office at 615-532-6511.



# **Ricky Visits Field of Dreams**

Ricky Boles arrived at Neyland Stadium this past fall wearing orange shorts and a T-shirt bearing the score of Tennessee's overtime victory over Florida last season.

The Seymour resident was one of 500 developmentally disabled individuals invited to watch the Vols' closed non-contact scrimmage. Most had never attended a game or even seen the inside of the stadium.

Before the scrimmage, Ricky's dream of meeting University of Tennessee coach Phillip Fulmer came true. After waiting in the stands for nearly two hours, the group cheered as Boles received a "Dare to Dream" trophy from Fulmer.

"At first we were just going to bring a small group to the practice field," said Phyllis Motta, independent support coordinator for The Advocacy Group, "but when Coach Fulmer heard about it, he said to bring them to the stadium for the scrimmage. People came from agencies all over East Tennessee. It all started with Ricky telling me about his dream!"

# Wheels in Motion: What You Need to Know About 911

The following information is from Scott Pinkston, Operations Manager for the Knoxville/Knox County Area 911 Emergency Communication Center:

When a 911 Center receives a call, the name and address appear on the computer screen.

If there is an individual at that address who requires special needs (such as someone who utilizes oxygen, a heart monitor, any equipment that requires AC power, etc.), this



Opening Doors, Changing Lives A publication of the Division of Mental Retardation Services

Don Sundquist, Governor John Ferguson, Commissioner Finance and Administration Barbara Brent, Deputy Commissioner, DMR Services

The Tennessee Department of Mental Health and Mental Retardation is committed to principles of equal opportunity, equal access, and affirmative action. Contact the department's EEO/AA Coordinator at (615) 532-6580, the Title VI Coordinator at (615) 532-6700 or the ADA Coordinator at (615) 741-7440 for further information. Persons with hearing impairments call (615) 532-6612.



Tennessee Department of Mental Health and Mental Retardation, Authorization No. 339315, 10,000 copies, November 1999. This public document was promulgated at a cost of \$.07 per copy.

information can be **"flagged"** at the 911 center.

The dispatcher can communicate any special needs information to the emergency team being sent to the address. This individualized information could be crucial to both the person living in the home and the responding team.

To have an address flagged: a responsible party must complete a form (supplied by the 911 Center) that identifies the person and their special needs.

The form is submitted to 911 personnel who enter the information into their database. When a call comes into the 911 Center from that address, this information pops up on the screen.

Some 911 Centers (e.g., The Knox County 911 Center) also assist individuals in learning how to utilize

the 911 system. Contact your local 911 Center for more information on these services.

Submitted by DeWayne Britt

### Potential Supported Employment Opportunity Available

Deron Little, manager of Fox Den Country Club, has a disabled sister in another state. He feels she could work if anyone would give her an opportunity and he would like to give such an opportunity to individuals in the Knoxville area.

If you or someone you know might be interested in applying for a job or just talking with Mr. Little about opportunities available you can contact him at Fox Den Country Club, 423-966-9771, or Fax 423-675-5260. Good luck!

### Central and Regional Information Specialists

PERSON	LOCATION	PHONE NUMBER	FAX NUMBER
Lynne O'Neal	Central Office-Nashville	(615)532-6541	(615)532-9940
Kay Carlton	Memphis Regional Office	(901)685-3901Ext.134	(901)685-3919
Elizabeth Gerlock	Nashville Regional Office	(615)231-5033	(615)231-5150
Fred Coe	Knoxville Regional Office	(423)588-0508Ext.108	(423)594-5180

# Toll Free Lines

For Complaints or Information, Call

Central Office-Nashville
Memphis Regional Office
Nashville Regional Office
Knoxville Regional Office
1-800-535-9725
1-800-308-2586
1-800-654-4839
1-888-310-4613

Web Site

Commission on Compliance/ Division of Mental Retardation Services Web Site: http://www.state.tn.us/mental2/

State of Tennessee

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